

Junction: Inclusion & Accessibility

Junction is a Festival that values the diverse community we are proud to be part of.

It is a festival for all and we are committed to ensuring that artists and audiences of all abilities can make the most of our program.

We strive to make the festival wholly accessible to people of all abilities, culturally and linguistically diverse and from varied socio-economic backgrounds,

Presenting art in unique and unused spaces that are not purpose built for the primary pursuit of hosting performances and installations is an enormous challenge each year. Much time and consideration is funnelled into achieving the best result for artists and audiences alike whilst utilising the limited venue options around Prince's Square.

Junction Arts Festival takes pride in utilising interesting and unusual spaces in and around Launceston, highlighting the incredible architecture of the city. We are dedicated to sharing these spaces with our audiences, unlocking unlikely venues and providing the best possible experience for Festival goers.

The information on this page provides information on Junction's venues and accessibility.

Prince's Square

Princes Square is a City of Launceston managed asset that we hire as our festival hub for the duration of Junction Arts Festival. Junction are not responsible for the maintenance of this public space.

Prince's Square has several grassy areas and very low edging along the pathways. The low edging is accessible, and in higher areas of this we provide ramps to allow for full access to grassed areas.

The performance venues inside Prince's Square include Junction's Little Devil and The Fountain Bar, as well as a free Acoustic Stage. All of these venues are wheelchair accessible. The Little Devil seating is unreserved, and there is space available for those using wheelchairs. The Fountain Bar has limited seating, but plenty of space for everyone.

There are plenty of shows and other performances taking place all around Launceston and we always take accessibility into consideration when planning our program and securing appropriate venues. This process is a balance of our ethos to activate underutilised, older buildings and spaces while still delivering on expectations to provide a program that is accessible and can be enjoyed by all.

Nearly all of our programmed events are access friendly, except a few that are not due to the nature of the work that has been created.

Our online program has been marked with access symbols to represent which shows are suitable for people requiring access.

We encourage patrons with access needs to choose shows that are noted as accessible and to contact Junction prior to the performance to ensure we can make all reasonable efforts for the patrons to be accommodated, including arranging for grouped seating.

Junction will provide a complimentary ticket to companion card holders accompanying someone attending a performance with access requirements.

Please let us know your requirements, Junction is for everyone!

To discuss accessibility and ticketing at festival events, please email ticketing@junctionartsfestival.com.au at the time of booking or at least 48 hours before the performance with details of access request.

By receiving this information from you, it enables us to properly advise our Front of House staff of your requirement and how they will be able to assist you. Please arrive early for your performance if possible to allow for time to be comfortably seated where applicable.

If you are uncertain about a performance venue or have any additional queries, please contact us.

Got Feedback? We'd love to hear from you!

Junction are focussed on implementing long term strategies that improve the experience of our Festival for all patrons.

If you have any suggestions, feedback or knowledge on how we can improve your experience, please let us know:

Email: info@junctionartsfestival.com.au

Phone: (03) 6331 1309

Our Website

Each project page on our website has information on wheelchair accessibility as well as general information on audience suitability and theatrical effects.



Wheelchair Accessible – Audiences who use wheelchairs can access seating in the venue



Wheelchair Accessible Toilet – an accessible toilet is available in the venue



Some Wheelchair Accessibility – Some performance spaces within this venue are accessible.

All other project accessibility information is included as text on the project page.

For details about a specific venue's accessibility, please send us an email to info@junctionartsfestival.com.au or call us (03) 6331 1309

Parking

Junction's Festival Hub is centrally located in Launceston and parking is subject to availability. Other venues outside of this area will have regular on-street provisions.

Some reserved accessible parking will be available during Junction on Elizabeth St, outside the main entrance to Prince's Square.

For more information on additional accessible parking in and around Launceston's CBD, head to:

<https://www.launceston.tas.gov.au/Built-Environment-and-Parking/Parking/Accessible-Parking>

Companion Card Ticket Information

Junction honours the Companion Card fair ticketing scheme. Ticket purchases made by a Companion Card holder are eligible to receive a second, complimentary ticket to the same session for a carer or companion.

To redeem a complimentary companion card ticket you must:

For Box Office Bookings

Show your companion card at the Box Office when purchasing a ticket to any performance to receive a second, complimentary ticket for the performance.

For Website Bookings

We will process complimentary companion tickets AFTER paid tickets have been purchased via the website.

Here's what you'll need to do:

1. Buy all tickets to the performances you wish to attend.
2. After booking your paid tickets, please email ticketing@junctionartsfestival.com.au so we can process your companion card ticket (pending availability) at least 72 hours before the session. Please also include a photo of your companion card and driver's license or equivalent for verification.

3. Please also include any accessibility requirements in this email that will help us provide the best experience for you at Junction.
4. Once we receive this information, we will respond to your email and issue relevant complimentary tickets to the performances specified.
5. Please be sure to present to Front of House staff on arrival to the performances so they can verify you and assist in directing you to seating etc.

Please note: The following performances have been identified as non-wheelchair accessible. Contact us for more information before booking these performances.

- *First Floor*
 - *Ghosts of the Olympic Theatre*
 - *Nitty Gritty* (note, this performance access has been mitigated by having a live stream of the performance in an accessible space. Contact us directly for ticketing options for this performance.)
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